Electronic Patent Application Fee Transmittal							
Application Number:	10645438						
Filing Date:	21-Aug-2003						
Title of Invention:	Management of queues in contact centres						
First Named Inventor/Applicant Name:	Tony McCormack						
Filer:	William M. Lee/Maggie Ballesteros						
Attorney Docket Number:	920673-94702						
Filed as Large Entity							
Utility under 35 USC 111(a) Filing Fees							
Description		Fee Code	Quantity	Amount	Sub-Total in USD(\$)		
Basic Filing:							
Pages:							
Claims:							
Miscellaneous-Filing:							
Petition:							
Patent-Appeals-and-Interference:							
Post-Allowance-and-Post-Issuance:							
Extension-of-Time:							
Extension - 1 month with \$0 paid		1251	1	130	130		

Description	Fee Code	Quantity	Amount	Sub-Total in USD(\$)
Miscellaneous:				
	Total in USD (\$)			130